Swisscom RA app

Identification for qualified electronic signature made easy

What is the Swisscom RA (Registration Authority) app?

The benefits of electronic signatures are obvious: a seamless, efficient process with no need for paper and no logistical, scanning, printing and postage costs. However, before the e-signature can be used, users must get identified and registered. Afterwards, they can approve e-signatures with their registered authentication method.

What used to be an extremely time-consuming process has now been made much easier thanks to a new solu-tion by Swisscom Trust Services: mobile identification and registration using the Swisscom RA app operated locally by the customer. Trained and authorized cus-tomer›s employees can use the app, also known as RA agents.

Identification with the RA app in three steps

- **Download the Swisscom RA app**
  The Swisscom RA app is available for download in the iOS App Store and Android Google Playstore.

- **One-time identification**
  The RA app makes one-time face-2-face identifica-tion more flexible and can be used anywhere and at any time.

- **One-time registration**
  The validity of the ID document (ID card or passport) and the accuracy of the data are checked by a trained registration authority agent (RA agent).

After this one-time identification and registration process, the qualified electronic signature can be used wherever the Smart Registration and Signing Service by Swisscom Trust Services is integrated. The identification is valid until the expiry date of the ID document or during maximum five years.

The RA app at a glance
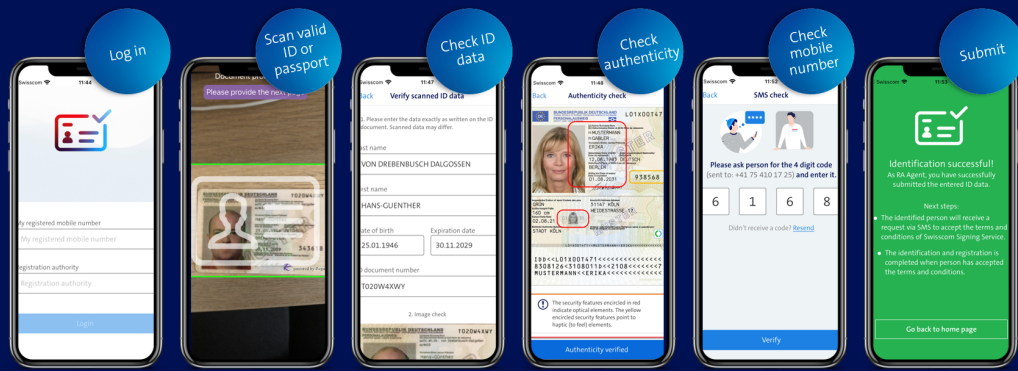
Facts and figures

Efficient

Authenticiry check
Intuitive guidance of RA agent for verification of identity document's authenticity

Data management
Automatic recognition and import of personal ID data

Self roll-out of the solution
The training of the RA-Agents is based on automatic e-Learning and tests. This allowes an autonomous roll-out of the solution within your company. So called Master RA agents can manage all RA agents supported with customer specific portals which show also all registrations performed by your RA-Agents

Authentication

Register once, e-sign as often as you like
After registering the signature approval method, the signatory can sign multiple times. The approval is only required once, using any of the specified authentication procedures.

- Mobile ID (Swiss SIM card add-on, available for Swisscom, Sunrise, and Salt customers)

- Combination of password (set during registration) and additional one-time code transmitted via SMS

The following approval methods require the download, installation, and setup of the respective app:

- Mobile ID app worldwide, with second-factor biometrics option: You can find additional information on: www.mobileid.ch

Legally compliant

Secure storage of proof of identity
No need to create and manage your own databases for ID archiving

Audited identification process
Admitted for advanced and qualified electronic signatures in EU (eIDAS) and CH (ZertES)

Security and data protection
ID data stored in highly available, secure data centres in Switzerland

Are you interested in making the registration for the e-signature with the RA app as easy as possible?

Contact us - we look forward to meeting you! You can find addtional information on our website:
www.trustservices.swisscom.com